

Provider Partnership Network (PPN) Meeting

3/31/16

Thank you for attending our first PPN meeting for Miami County. Your participation and support is greatly appreciated by The County Board. I hope you all remember the yellow “highlighted” slide. Revisit your slides to be reminded of how serious we are about open communication, building trust and working on processes and changes together. Here is a summary of thoughts and ideas shared.

Top Challenges

Recruitment/Retention

Facility based services moving toward community based integrated services

Reimbursement Timelines

High need individuals, concern for services support

Support from the C.B. when things “go south” while providing services

Gatekeeper change

Person Centered Planning change

Administrative logistics for provider business

C.B.-Inconsistencies among different staff

Open communication-Full Team

Getting full team on the same page on behalf of the person

Knowledge of other Providers-Their Niche for services-Referrals to each other

Training (timing, rules/guidelines)

Involved in Assessment and Plan Development

Navigating Changes-Finding Niches of support-Communicating service changes

Communicating Rule changes and support with “mock” reviews for providers

Task Force Priorities

Navigating Change

Allison Underwood

Teri Bevington

Heather Wood

Team Communication

Chuck Springer Michelle Duley

Provider to Provider

Bonnie Riell Chasity Chamberlin

Other Points of Interest:

Recruitment/Retention/Training

MUI Training being conducted at C.B. the 3rd Wednesday of every month as a drop in service.

Janice will follow up with e mail reminders regarding Med Admin training offered by Becky King. Please sign up with Becky King.

This information will be placed on the C.B. website as updates occur.

C.B. is investigating alternative training to CPI, such as Do The Right Thing

Brian Green shared the C.B. intention and process for creating a training space to accommodate a variety of training needs for providers and the C.B.

Additional Thoughts Post Meeting

The C.B. will be reaching out to Residential Providers as well. We understand that there can be differences between Day Hab and the residential provider piece. In the future we will try incorporate residential and independent providers within the PPN as well.

The C.B. is open to ideas of how to bring current providers on board with the PPN relationship who may be hesitant to participate.

Would providers be open to the C.B. supporting an “open house” at their business in order for providers to visit each other and better understand the services that are taking place?

I am scheduling meetings with provider agencies that could not attend the meeting in order to solicit task force and partnership involvement. I will send an updated task force list when the C.B. and provider participation for task force involvement is complete.

Attendance Sheet

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