

## Provider Partnership Network Meeting Minutes

4/26/18

4:00–Riverside, Springcreek Conference Room

### Discussion:

**BCI machine**–Providers suggested the machine be in this building on Wednesday’s each week. They will schedule new employees with Janie Thebert. We asked the process include “by appointment”. Janice will mark off her calendar accordingly based on scheduled appointments.

**Physical therapy services**–adults–Faye McNerney gave a brief description of her history of service provision here at The County Board for over 20 years. If there are providers that are interested in purchasing her services directly, they can feel free to contact Faye. The County Board is privatizing this service line. The need for Faye’s assistance continues to exist. The SSA’s involved with coordinating this service will work with providers or families where a provider is not involved, with meeting this need outside of Faye McNerney’s contract with The County Board. Providers were interested in general training offered by The Board in PT services, adaptive equipment, wheelchair, assessment, sensory needs, “brushing”, etc….

**Recruitment**–Lynn Wolters from WestCon described the recruitment documents that have been approved and how we intend to incorporate Licking County Board’s recruitment plan here in our region. This will be called Employment Connections.

**Retention**–Lynn continued to share information regarding Employment Resource Network support. A program where businesses and providers can contribute to the salary of an ERN to support their entry level workers. Sharon Emerick discussed Bridges out of Poverty Training as well as Employment Success Coach efforts for retention.

**Translating the ISP to “real life”**–Offered strategies to connecting SSA’s and direct staff through the ISP document and how it works in real life for direct staff. Incident reports at times are related to the team not understanding or perceiving information in the same way. The confusion becomes a concern on how to support people.

**Difficulties with this effort**–Time! Shift schedules. Turnover. Changes in staff. Changes in SSA caseloads. Rule changes at the state level. Relationships and communication not always comfortable between the SSA and direct staff person.

**Ideas**–Technology. Send vignettes, little video clips of individuals, (with permission) and send to the SSA for clarification. Or to use as a tool for asking questions. Texting or video can save time. This can help with clarifications in both worlds instead of emailing back and forth. SSA's have offered multiple times to come to the provider and share ISP information or clarify any time. Just ask them. Often provider staff tell their supervisor of a reoccurring problem. The supervisor tells them to share this with the SSA and for some reason the direct staff to not feel comfortable or confident in doing this. Relationship building between the 2 domains will help.

Next PPN meeting Thursday July 26<sup>th</sup> 4:00 p.m. Hopefully in our new training room!